



**Chief Safety Management and Quality
Compliance Monitoring Office**

MANAGEMENT CORPORATE COMMITMENT

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CORPORATE COMMITMENT
In all of its activities Pegasus Airlines is committed to

A culture that has safety, security and quality as fundamental operational priorities, to promote this Pegasus Airlines shall act in full compliance with the current national and international rules and laws regulating the company's field of activity in conjunction with environmental protection and occupational health and safety requirements,

Working towards continuous improvement of Company performance in all aspects while implementing Company Procedures and the provisions of ISO 9001, ISO 14001, ISO 45001, ISO/IEC 27001, IOSA, EU ETS along with Aviation Rules and Regulations,

Defining employee accountabilities and responsibilities for delivery of safety, security and customer satisfaction,

Continually striving for, and achieving enhanced safety, quality, security outcomes and guest satisfaction. To do so, it is imperative that we learn from mistakes; strive to reduce instances of human error and to develop better systems.

Encouraging uninhibited reporting of all incidents and occurrences that compromise safety and security to enhance safety and security outcomes and for appropriate human error management,

Ensuring externally supplied systems and services are selected based upon continuous compliance with Aviation Safety, Quality, Security and Environment, Health and Safety performance standards to support business activities,

Prohibiting the offering, giving, solicitation or the acceptance of any bribe or corrupt inducement in any form,

Ensuring sufficient skilled and trained resources are available to implement Company strategies and processes,

Maintaining physical infrastructure, including buildings, plant and equipment, in a condition that ensures it is safe to use and consistent with environmental management and minimizes waste and pollution, as far as practical,

Striving to reduce our carbon emissions through technological, infrastructural, operational measures and via application of the emissions reduction principles.

Improving environmental performance continuously and to adopt the attitude of sustainability in order to reduce the impacts of activities on environment, and also to execute studies with the aim of increasing environmental awareness,

Measuring the performances of the Company Management Systems by analyzing all data coming from audits, inspections, the Company employee surveys, guest relations feedback system, employee e reporting system,

Assigning accountability and responsibility to all department heads, managers, and employees to strictly adhere to published regulations and orders of safety, security and quality for all processes to fulfil environmental, occupational health and safety requirements with sensitivity.

Mehmet Tefik NANE
CEO / President
25-11-2019

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