



INFORMATION SECURITY POLICY

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INFORMATION SECURITY POLICY

PEGASUS HAVA TAŐIMACILIĐI ANONİM ŐİRKETİ INFORMATION SECURITY POLICY

As Pegasus Airlines, we are committed to protecting the security of the information entrusted to us by our customers, employees, business partners, and stakeholders.

Our information security approach is built upon the principles of **confidentiality, integrity, and availability**. Our objective is to protect our information assets against unauthorized access, misuse, loss, damage, or abuse, while ensuring the continuity and reliability of our services at all stages.

Our Commitments

- We comply with national and international legal regulations, standards, and sectoral requirements.
- We identify our information assets and processes, assess their risks, and manage them through appropriate controls.
- In our business relationships with third parties, we define information security requirements through contractual arrangements and implemented technical and administrative safeguards; we regularly evaluate the effectiveness of these requirements through audits and monitoring activities.
- We adopt the principles of segregation of duties and least privilege; we define access rights in line with roles and responsibilities, regularly review compliance with these principles across systems, and aim for continuous improvement.
- We provide regular training and conduct practical awareness activities to enhance the information security awareness of all our employees.
- We take necessary measures to prevent security breaches and suspicious incidents; in the event of such occurrences, we encourage reporting, conduct necessary investigations and response actions, and document and report accordingly.
- To ensure business continuity, we back up critical systems and regularly test recovery plans.
- In line with the principle of continuous improvement, we regularly review, and enhance our Information Security Management System (ISMS) and measure its effectiveness through internal audits.
- We carry out our information security activities effectively by allocating the necessary financial resources and ensuring support from personnel with adequate competence and expertise in the field.

Responsibility

All employees within Pegasus are responsible for protecting information security and are obliged to comply with the Information Security Policies and Procedures.

End of Section