



OUR SAFETY, QUALITY, ENVIRONMENTAL, OCCUPATIONAL HEALTH AND SAFETY POLICIES

Pegasus Airlines prides itself on its commitments to Safety, Quality, Environmental and Occupational Health and Safety Policies. They are the most important features of our operations, the measures by which we judge success.

Management of Pegasus Airlines is committed to continuously verify what has been achieved regarding Safety, Quality, Environmental and Occupational Health and Safety. The implementation of this policy is also a commitment of management and a shared responsibility with our employees. We strive to achieve our commitment through the following guiding principles:

SAFETY POLICY

We believe that Safety Management System can only be obtained with the participation of all employees. All levels of management and all employees are accountable for the delivering of this highest level of safety performance, starting with the CEO.

Our commitment is to:

Support the management of safety with the provision of all appropriate resources that will result in an organizational culture that fosters safe practices, encourages effective safety reporting and communication.

Enforce the management of safety as a primary responsibility of all managers and employees.

Clearly define for all staff including managers and employees, their accountabilities and responsibilities for the delivery of the organization's safety performance and the performance of the safety management system.

Establish and operate hazard identification and risk management processes, including a hazard reporting system, in order to eliminate or mitigate the safety risks of the consequences of hazards.

Implement "Just Culture" and ensure that no action will be taken against any employee who discloses safety concern through the hazard reporting system, unless such disclosure indicates, beyond any reasonable doubt, an illegal act, gross negligence, or a deliberate or wilful disregard of regulations or procedures which are considered as unacceptable behaviours. Apart from these unacceptable acts, disciplinary action would not apply.

Comply with and, wherever possible, exceed, legislative and regulatory requirements and standards.

Ensure that sufficient skilled and trained human resources are available to implement safety strategies and processes.

Establish and measure our safety performance against realistic safety performance indicators and safety performance targets.

Ensure externally supplied systems and services to support our operations are delivered meeting our safety performance standards.

Publish procedures, assign responsibilities and provide necessary authorization and equipment to ensure a coordinated execution of the corporate Emergency Response Plan.

Continuously improve our safety performance.

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QUALITY POLICY

Comply with all legislative and regulatory aviation and ISO 9001 standards requirements,

Take all measures to ensure secure, safe and efficient flights with on time performance,

Continuously monitor and improve operational performance efficiency of flights while ensuring safety, security and human factors requirements are met in line with quality objectives,

Ensure the satisfaction of all our guests by providing budget travel experience,

Improve the process outputs by measuring process performance against realistic objectives,

Improve our collaboration with suppliers, contractors, sub contractors for company embraced implementations enhancement,

Establish a dedicated team of employees and maintain clear lines of communication with employees, guests, related authorities and other stakeholders.

ENVIRONMENTAL POLICY

Comply with national and international environmental regulations, aviation regulations and ISO 14001 standard requirements,

Reduce the adverse impacts on environment and to use natural resources effectively by determining environmental aspects of our all operations and growing fleet,

Ensure sustainable and innovative progress in all environmental fields by adopting new technologies and alternative materials through continuous improvement activities,

Reduce wastes by promoting recycling, and to prevent environmental pollution as a consequence of the effective waste management system with which the hazardous impacts of the wastes are taken under control,

Monitor and take all preventive measures in order to reduce fuel consumption and limit the growth of emissions, and to improve additional measures in order to deal with climate change,

Conduct training for all Pegasus family members in order to create sustainable environmental consciousness and awareness,

Develop and follow our environmental goals and objectives with the aim of monitoring and improving the environmental performance in all our operations,

Improve our environmental management system towards achieving sustainability by continuously reviewing all of our activities,

Publish and communicate our environmental policy to stakeholders including all Pegasus family members and the public and to encourage suppliers to adopt similar environmental management principles and practices.

OCCUPATIONAL HEALTH AND SAFETY POLICY

Comply with all applicable workplace health and safety legislation, regulations, OHSAS 18001 standard requirements,

Take all measures to create safe, fair and rewarding workplace conditions to avoid workplace accidents and job related ailments,

Monitor incidents frequency and ensure improvement for occupational health performance,

Adapt a predictive approach for hazard identification and risk assessment for occupational health and safety,

Cooperate with our employees and service providers for occupational health and safety risks mitigation and take all necessary actions,

Establish occupational health and safety objectives and monitor with proper reviewing.

Mehmet Tevfik NANE
CEO / President
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